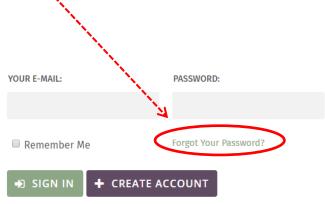


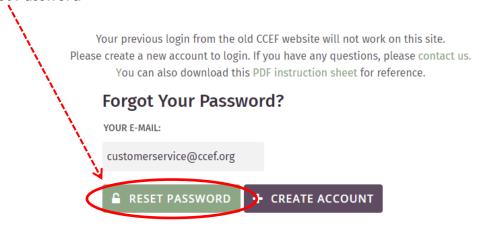
## Resetting Your CCEF User Account Password

If you forget your user account credentials, the account password can easily be reset by following these simple steps.

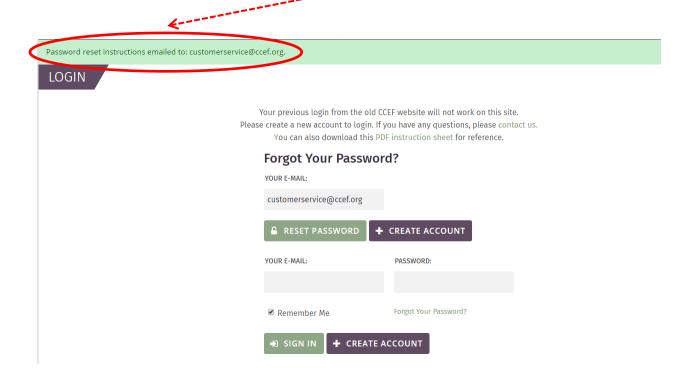
<u>Step 1</u>: Click "Forgot Your Password?" under the Password field on the <u>CCEF login</u> page.



<u>Step 2</u>: Enter in the email account associated with your profile and select Reset Password.



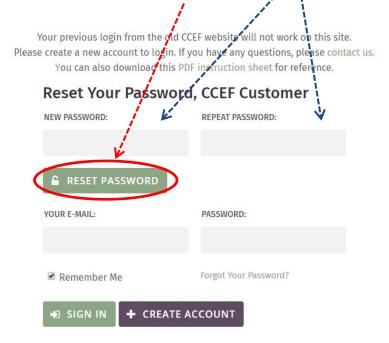
After the "Reset Password" button is pushed, you will see a green bar indicating that an email was sent to your email address.



<u>Step 3</u>: Open your email account and find the "Reset Your Password" email from customerservice@ccef.org. Click the **link** in the email provided to be taken to a password reset page.



<u>Step 4</u>: At the password reset screen, enter in your New Password (and again in the "Repeat Password" field) and select **Reset Password**.



When the password has been successfully reset, you will see a green bar across the top of the page. You may now enter in your email, the new password, and select **Sign In** to access your user account.

